



Removal and Reinstallation Solar Pool Heating Systems

► Reinstall Using Existing Panels & Existing Pipe:

Includes a 30-day labor warranty.

This warranty includes any pipe or fitting leaks within the first 30 days. There is no warranty for panel leaks. This also includes a roof leak penetration warranty.

► Reinstall Using Existing Panels & New Pipe:

Includes a 1-year connection warranty on all new pipe and fittings.

There is no warranty for panel leaks.

Roof Leak Penetration Warranty

(included with all new roof reinstallations):

Coverage length depends on the roof type at time of installation:

10 Years – Shingle Roof

20 Years – Tile Roof

20 Years – Standing Seam Metal Roof

10 Years – 5V-Crimp Metal Roof



Removal and Reinstallation Solar Pool Heating System Existing Panels & Existing Pipe



► Reinstall Using Existing Panels & Existing Pipe:

Includes a 30-day labor warranty.

This warranty covers any pipe or fitting leaks within the first 30 days. There is no warranty for panel leaks. Any panels leaks on the day of reinstallation will be repaired.

Roof Leak Penetration Warranty

(included with all new roof reinstallations):

Coverage length depends on the roof type at time of installation:

10 Years – Shingle Roof

20 Years – Tile Roof

20 Years – Standing Seam Metal Roof

10 Years – 5V-Crimp Metal Roof

Warranty Disclaimer – Removal & Reinstallation of Pool Solar System (Using Existing Panels and Existing Pipe)
Roark Solar provides a 30-day limited labor warranty following the reinstallation of your existing solar pool heating system. This warranty covers leaks related to piping or fittings that may occur within the first 30 days after reinstallation.

If your current solar panels are still under manufacturer warranty, that coverage will remain valid. However, Roark Solar does not warrant the condition, performance, or future integrity of the existing panels themselves.

During reinstallation, Roark Solar technicians pressure test the entire system to ensure there are no leaks at the time of completion. Once the technicians have completed the work and left the property, Roark Solar is no longer responsible for any leaks or issues related to the panels. Connections such as pipe or fittings will be covered for the first 30 days after reinstallation. Service charges for a panel repair start at \$249.00. After the first 30 days, any connection leaks will incur a service charge starting at \$249.00. Prices are subject to change.

Roof Leak Penetration Warranty:

If a roof leak occurs and is believed to be related to the solar pool heating system, the customer must contact Roark Solar first to perform an inspection. Failure to notify Roark Solar prior to any third-party repairs or inspection will result in the voiding of the roof leak penetration warranty. Warranty coverage and duration will vary based on roof type and will be listed separately on the estimate or contract.



Removal and Reinstallation Solar Pool Heating System



Existing Panels & New Pipe

► Reinstall Using Existing Panels & New Pipe:

Includes a 1-year connection warranty on all new pipe and new fittings.

There is no warranty for Panels leaks. Any panels leaks on the day of reinstallation will be repaired

Roof Leak Penetration Warranty (included with all new roof reinstallations):

Coverage length depends on the roof type at time of installation:

10 Years – Shingle Roof

20 Years – Tile Roof

20 Years – Standing Seam Metal Roof

10 Years – 5V-Crimp Metal Roof

Warranty Disclaimer – Removal & Reinstallation of Pool Solar System (Using Existing Panels and New Pipe)

Roark Solar provides a 1-year connection warranty that applies to all new pipe and new fitting connections. This warranty does not cover any leaks within the pool solar panels themselves. Any panel leaks that occur at reinstallation will be repaired. If your current solar panels are still covered under a manufacturer's warranty, that coverage remains in effect. However, Roark Solar does not assume responsibility for the condition, performance, or any future issues related to the existing panels.

During reinstallation, Roark Solar technicians pressure test the entire system to ensure there are no leaks at the time of completion. Once the technicians have completed the work and left the property, Roark Solar is not responsible for leaks or failures involving the existing panels. Service charges for a panel repair start at \$249.00. If a leak occurs within one year at a connection or fitting, repairs will be covered under warranty at no charge. After the first year, service charges for connection repairs start at \$249.00.

Prices are subject to change.

Roof Leak Penetration Warranty

If a roof leak occurs and is believed to be related to the solar pool heating system, the customer must contact Roark Solar first to schedule an inspection. Failure to notify Roark Solar before contacting third-party contractors for repair or inspection will void the roof leak penetration warranty. Coverage and duration of this warranty are based on roof type and will be outlined in your estimate or contract.



Roof Leak Penetration Warranties

Warranties apply to solar pool heating installations on brand new roofs or roofs that are 10 years old or newer, with no previous solar pool heating systems installed.



Shingle Roof Leak Penetration Warranties:

10-Year roof penetration warranty Ecosun, SI (Solar industries), XT Sunswim Panels
5-Year roof penetration warranty Sunswim Panels

Tile Roof Leak Penetration Warranties:

20-Year roof penetration warranty Ecosun, SI (Solar industries), XT Sunswim Panels
10-Year roof penetration warranty Sunswim Panels

Standing Seam Roof Leak Penetration Warranties:

20-Year roof penetration warranty XT Sunswim Panels

5 V-Crimp/Tilcore Roof Leak Penetration Warranties:

10-Year roof penetration warranty Ecosun, SI (Solar Industries), XT Sunswim Panels
5-Year roof penetration warranty Sunswim Panels

Up to 20-Year Roof Leak Protection Warranty:

Roark Solar provides a roof leak protection warranty of 5, 10, or 20 years, depending on the roof type and solar panels installed. This warranty ensures that all solar collector roof attachments installed by Roark Solar remain watertight for the duration of the applicable coverage period. It applies exclusively to the original roof attachments and hardware supplied and installed by Roark Solar. Coverage is valid for the original purchaser only. The warranty includes all roof penetrations and fasteners installed by Roark Solar as part of the solar system.

If a roof leak occurs and is believed to be related to the solar pool heating system, the customer must contact Roark Solar first to schedule an inspection.

Failure to notify Roark Solar before contacting third-party contractors for repair or inspection will void the roof leak penetration warranty.

Coverage and duration of this warranty are based on roof type and will be outlined in your estimate or contract.



Solar Pool Heating System

Roark Solar installs Aquatherm solar pool panels, each backed by a manufacturer's warranty based on the model purchased: Roof Leak Penetrations are also included in your warranty. The warranty is determined by your roof type and panel brand.



Aquatherm EcoSun / SI Panels

12-year manufacturer warranty
2-year Roark Solar workmanship warranty

Aquatherm Ultra Swim Panels

12-year manufacturer warranty
2-year Roark Solar workmanship warranty

Aquatherm SunSwim Panels

5-year manufacturer warranty
1-year Roark Solar workmanship warranty

Aquatherm SunSwim XT Panels

12-year manufacturer warranty
2-year Roark Solar workmanship warranty

Important Warranty Details:

Manufacturer warranties cover defects in materials or manufacturing and begin on the date the system is installed. Warranties do not cover damage caused by misuse, neglect, accidents, abnormal weather conditions, acts of God, or unauthorized modifications. Panel serial numbers are registered with the manufacturer by Roark Solar after full payment is received. If a panel is found to have a manufacturer's defect and is deemed irreparable during the 2-year labor warranty period, it will be replaced at no cost for the panel. Warranty replacement panels do not receive a new warranty.

Labor Charges After Labor Warranty Expiration:

Once the 1- or 2-year Roark Solar labor warranty expires (depending on panel type), any future panel replacements under manufacturer warranty will incur a labor service charge of \$295.00. General service or repairs will start at \$249.00 after the labor warranty period expires. All service charges are subject to change without notice.

Warranty Limitations:

If any company other than Roark Solar services or modifies your system, both your labor warranty and roof leak penetration warranty will be voided.



Panel Replacement

Roark Solar installs Aquatherm solar pool panels, each backed by a manufacturer's warranty based on the model purchased:



Aquatherm EcoSun / SI Panels

12-year manufacturer warranty

30-Day Roark Solar Warranty on Panel Leaks and Fittings to New Panels

Aquatherm Ultra Swim Panels

12-year manufacturer warranty

30-Day Roark Solar Warranty on Panel Leaks and Fittings to New Panels

Aquatherm SunSwim Panels

5-year manufacturer warranty

30-Day Roark Solar Warranty on Panel Leaks and Fittings to New Panels

Aquatherm SunSwim XT Panels

12-year manufacturer warranty

30-Day Roark Solar Warranty on Panel Leaks and Fittings to New Panels

Warranty Information – Solar Pool Heating Panel Replacements

When a solar pool heating panel is replaced at full retail price, a new manufacturer warranty for the panel(s) installed will begin on the date the replacement panel is installed. Roark Solar will register the new panel(s) with the manufacturer on your behalf once payment is received in full. The length and terms of your manufacturer warranty will vary based on the brand of panel installed.

Roark Solar provides a 30-day limited labor warranty on panel replacements. This labor warranty covers Panel Leaks and Fittings to New Panels within the 30-day period following installation. Any leaks or service issues that occur after this 30-day window will incur a service charge starting at \$249.00. Please note that this service fee is subject to change without notice.

It is important to understand that when a new panel is added to an existing solar pool heating system, Roark Solar is not responsible for any leaks or failures that may occur in the remaining other existing panels or existing piping. Over time, solar panels naturally undergo wear and tear from age, sun exposure, and water pressure. The introduction of a new panel(s) into the system can cause a shift in water flow and pressure. This pressurization change may reveal previously hidden weak points or deteriorated areas in the other existing panels or plumbing, which can lead to leaks or system issues after the new panel has been installed. These potential issues are not covered under the labor or manufacturer warranty for the new panel.

We recommend monitoring your system closely after any panel replacement and contacting us promptly if you notice any performance concerns. Our team is happy to assist with further service if needed.



Full Panel Replacement with New Pipe



System Includes: New Panels and New Pipe Using Existing Roof Penetrations
When replacing an existing solar pool heating system, Roark Solar uses the preexisting roof penetrations from the previous installation. As such, no roof leak penetration warranty is offered on these types of installations.

Roark Solar installs high-quality Aquatherm solar pool heating panels. Each panel is backed by a manufacturer's warranty based on the model purchased, along with a Roark Solar workmanship warranty:

Aquatherm EcoSun / SI Panels 12-year manufacturer warranty 2-year Roark Solar workmanship warranty	Aquatherm Ultra Swim Panels 12-year manufacturer warranty 2-year Roark Solar workmanship warranty
Aquatherm SunSwim Panels 5-year manufacturer warranty 2-year Roark Solar workmanship warranty	Aquatherm SunSwim XT Panels 12-year manufacturer warranty 2-year Roark Solar workmanship warranty

Warranty Coverage Details:

Roark Solar is not responsible for any roof leaks due to the reuse of existing penetrations. However, if any leaks occur in the panels or piping within the first 2 years, they will be repaired at no charge under the workmanship warranty. If a panel needs to be replaced during this 2-year labor warranty period, the replacement will be provided and installed at no cost.

After the 2-year workmanship warranty expires:

Any service or repair work will be subject to a service charge starting at \$249.00 (price is subject to change). If a panel is eligible for replacement under the manufacturer's warranty, the labor charge for replacement is \$295.00 per panel (price is subject to change).

Panels replaced under manufacturer warranty do not receive a new warranty—they continue under the original warranty term.

Manufacturer coverage ranges from 5 to 12 years, depending on the panel model installed. Roark Solar will register your panels with the manufacturer once your system is paid in full to ensure your warranty coverage is activated.



Partial Removal and Reinstallation with Existing Pipe

**Includes Installing Existing
Panels with New Panels**



Existing Panels being Reused:

Panels being reused do not include any warranty coverage from Roark Solar. We do not provide warranty protection for leaks or performance issues related to reused panels. If leaks are detected at the time of reinstallation, our technicians will address and repair them during the installation process. Once the system is operational and the technicians have pressure tested the system, any leaks that develop in the reused panels after installation will not be covered and will be subject to standard service charges.

Existing Pipe being Reused:

Reused piping will not include any warranty coverage, reused pipe connected to a new panel will be covered for the first 30 days. Reused pipe to reused panels leaks are not covered. Any issues with reused piping connected to a new panel that arise after the 30-day period will be subject to a standard service charge starting at \$249.00. This charge is subject to change without notice.

New Panels being Installed:

New solar pool heating panels installed by Roark Solar include the following warranty coverage: 12-year manufacturer warranty from the date of installation. A 30-day limited labor warranty from Roark Solar, covering leaks in the new panels and any new fitting connections.

After the 30-day labor warranty expires:

Any leaks in the new panels or new fitting connections will incur a service charge starting at \$249.00. Warranty replacement panels from the manufacturer do not come with a new labor warranty. A labor service charge will incur if needed for a swap out during the 12 years in the amount of \$295.00 per panel. This price is subject to change.

Roof Leak Penetration Warranty (included with all new roof reinstallations):

Coverage length depends on the roof type at time of installation:

- 10 Years – Shingle Roof
- 20 Years – Tile Roof
- 20 Years – Standing Seam Metal Roof
- 10 Years – 5V-Crimp Metal Roof



Partial Removal and Reinstallation with New Pipe

Includes Installing Existing Panels with New Panels and new pipe



Existing Panels being Reused:

Panels being reused do not include any warranty coverage from Roark Solar. We do not provide warranty protection for leaks or performance issues related to reused panels. If leaks are detected at the time of reinstallation, our technicians will address and repair them during the installation process. Once the system is operational and the technicians have pressure tested the system, any leaks that develop in the reused panels after installation will not be covered and will be subject to standard service charges.

New Pipe being installed:

New pipe will include a 1-year connection warranty, covering leaks related to new connections and new fittings. Any issues with the new pipe that arise after 1-year will be subject to a standard service charge starting at \$249.00.

This charge is subject to change without notice.

New Panels being Installed:

New solar pool heating panels installed by Roark Solar include the following warranty coverage: 12-year manufacturer warranty from the date of installation. A 30-day limited labor warranty from Roark Solar, covering leaks in the new panels and any related new pipe or new fitting connections.

After the 30-day labor warranty expires:

Any leaks in the new panels will incur a service charge starting at \$249.00.

Warranty replacement panels from the manufacturer do not come with a new labor warranty. A labor service charge will incur if needed for a swap out during the 12 years in the amount of \$295.00 per panel.

This price is subject to change.

Roof Leak Penetration Warranty (included with all new roof reinstallations):

Coverage length depends on the roof type at time of installation:

10 Years – Shingle Roof

20 Years – Tile Roof

20 Years – Standing Seam Metal Roof

10 Years – 5V-Crimp Metal Roof



Solar Pool Heating Pipe Replacement



Pipe Replacement Warranty

Roark Solar provides a 30-day labor warranty on all pipe replacement services. This warranty covers any connection leaks that occur within 30 days of installation.

If a leak develops after the 30-day period, a service fee of \$249.00 will apply. This fee is subject to change.

All pipe replacements are pressure tested by our technicians at the time of service to ensure the system is functioning properly and leak-free.